



Application for ADA Paratransit Services Eligibility

PART B: Health Care Provider Assessment and Verification

by Citibus – Paratransit



Want to fill this out online instead?
Scan the QR code with your phone's camera
to open a digital version of this form.



Return completed application by mail or by fax (for paper applications only):

- By mail:
Citibus
Attn: Citibus Access Eligibility
P.O. Box 2000
Lubbock, Texas 79457
- By fax: 806-775-2955

Dear Health Care Professional:

In order to complete this application on behalf of the applicant, you must be a certified or licensed professional.

The applicant is asking you to complete and sign Part B of this form certifying that they have a disability that prevents them from using fixed route bus service. This information will be used to help determine whether or not the applicant needs to use paratransit (curb-to-curb) service or is able to use fixed route service for all or some of their travels. Please make sure to include any supporting documentation that you feel will assist us in making an eligibility determination.

Under the Americans with Disabilities Act (ADA), if a person has the functional and cognitive ability to use Citibus Fixed Route buses, that person is not eligible for paratransit services. Disability alone, distance to and from a bus stop, or the availability of fixed route bus service, is not by itself, a qualifier for paratransit services.

Eligibility for other programs is also not a qualifier for paratransit service. All Citibus fixed route buses are ramp equipped for use by individuals using wheelchairs or by individuals who are not able to use steps.



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Who can complete Part B: [must be licensed/certified]

- Physician
- Physician Assistant
- Registered/Licensed Nurse
- Nurse Practitioner
- Podiatrist, Chiropractor
- Optometrist
- Licensed Therapist
- Licensed Social Worker
- Certified Orientation & Mobility Specialist
- Licensed Psychologist
- Licensed Counselor
- Certified Special Education Teacher

I am a: (check all that apply)

- | | | |
|--|---|--|
| ☐ Physician | ☐ Podiatrist | ☐ Licensed Social Worker |
| ☐ Physician Assistant | ☐ Chiropractor | ☐ Certified Orientation & Mobility Specialist |
| ☐ Registered/Licensed Nurse | ☐ Optometrist | ☐ Licensed Psychologist |
| ☐ Nurse Practitioner | ☐ Licensed Therapist | ☐ Licensed Counselor |
| | | ☐ Certified Special Education Teacher |

☐ Other Answer: _____

To be completed and signed by the appropriate health care provider. Please print.

Last Name of the Applicant

Patient/Client's Last Name

First Name of the Applicant

Patient/Client's First Name

When did you begin working with this individual?

Write as YYYY-MM-DD



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This applicant has been diagnosed with the following disability(ies):

Physical Cognitive Behavioral/Psychiatric Seizure Disorders
Vision Other

Circle all that apply

If other, please specify:

Optional

Written Medical diagnosis(es) causing disability:

Is the condition permanent? Yes No

Circle one

If no, what is the expected duration?

Optional

**Does the individual have any pending treatments or
procedures?**

Yes No

Circle one

If yes, please describe in detail.

Optional

**Does this disability prevent the applicant from utilizing
the fixed route services (regular bus service)?**

Yes No

Circle one

If yes, please describe in detail.

Optional



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Does the applicant take medication(s) that have side effects that will significantly reduce or hinder their ability to independently ride the fixed route buses?

Yes

No

Circle one

If yes, please explain how the side effects would hinder this applicant's ability to use the accessible fixed route buses.

Optional

The applicant's functional abilities to travel change due to:

Medical Treatments

Environmental Conditions (heat, humidity, cold, ice and snow)

Other factors

None of the above

Circle all that apply

If yes to any of the above, please detail the impact to their ability to travel.

Optional



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Can the applicant do the following: (Select all that apply)

Able to wait outdoors for 10 minutes

Stand for more than 15 minutes

Ride the fixed routes when feeling well

Ride the fixed routes when not feeling well

Walk or wheel ¼ mile (3 blocks) without assistance

Circle all that apply

Is the applicant able to be left alone.

Yes

No

Circle one

**What is the weight (in pounds) of the applicant
with their mobility device (if applicable)?**

Is the applicant on dialysis?

Yes

No

Circle one

Does the applicant have a hearing impairment.

Yes

No

Circle one

Please describe any other disability or effect that prevents the applicant from using the accessible fixed route bus service.

Optional

Please provide any other information you believe will help us in making an appropriate eligibility determination.

Optional



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Cognitive Disability

What is the formal diagnosis of the applicant's cognitive condition?

Optional

Please specify the applicant's behavioral problems where applicable.

Optional

Is the applicant able to travel alone?

Yes

No

Optional • Circle one.

**Is the applicant able to give addresses and
phone numbers upon request?**

Yes

No

Optional • Circle one.

Is the applicant able to recognize a destination or landmark?

Yes

No

Optional • Circle one.

**Is the applicant able to deal with unexpected
situations or unexpected changes in routine?**

Yes

No

Optional • Circle one.

Does the applicant have the ability to follow directions?

1-Step Directions

2-Step Directions

3-Step Directions

None of the above

Optional • Circle all that apply



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**Would the applicant know what to do if he/she
became lost while out in the community?**

Yes

No

Optional • Circle one.

If no, please explain:

Optional

**Does the applicant have the ability to safely
cross streets?**

Yes

No

Optional • Circle one.

Please check all that apply to the applicant?

Problem Solving

Short-term Memory

Attention

Processing

Foresight/Planning

Safety Awareness/Judgement

Optional • Circle all that apply

**If any of the above were selected, please specify how these prevent the applicant from
being able to safely use the fixed route service?**

Optional





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Behavioral/Psychiatric

What is the formal diagnosis of the applicant's condition?

Optional

What is the prognosis for this condition for independent function?

Optional

Has the applicant been prescribed medications for his/her condition?

Yes No

Optional • Circle one

If yes, does this medication allow the applicant to function safely in the community?

Yes No

Optional • Circle one

Does the applicant experience auditory or visual hallucinations?

Yes No

Optional • Circle one

If yes, how do the hallucinations impair the applicant's ability to function in the community?

Optional



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Does the applicant have anxiety or panic attacks in closed/crowded spaces?

Yes No

Optional • Circle one

If yes, please explain:

Optional

Are there any life skills that the applicant lacks that would prevent him/her from safely using regular fixed route buses?

Yes No

Optional • Circle one

If yes, please explain in further details:

Optional





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Seizure Disorders

Please specify the type(s) of seizures which afflict the applicant:

Optional

How often do seizures occur?

Optional

Date of most recent seizure

Optional • Write as YYYY-MM-DD

After a seizure, how long does it take before the applicant is able to function safely?

Optional

What triggers the applicant's seizures?

Optional

Is the applicant taking medication for the seizures?

Yes No

Optional • Circle one

Are the seizures currently controlled?

Yes No

Optional • Circle one

Is the applicant able to function safely and effectively in the community?

Yes No

Optional • Circle one



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Vision

What is the formal diagnosis of the applicant's vision condition?

Optional

What is the prognosis? Is this condition stable, degenerative or otherwise changing?

Optional

Best corrected Acuity:

Left Eye

Optional

Right Eye

Optional

Both Eyes

Optional





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Visual Fields

Left Eye

Optional

Right Eye

Optional

Both Eyes

Optional

Is the individual able to walk outdoors alone?

Yes

No

Optional • Circle one

If yes, where can the applicant walk? (select all that apply)

Only on his/her own property and to familiar places

To places nearby (for example, on the same block)

To places further away

Optional • Circle all that apply

If the applicant is able to travel outdoors alone, is he/she able to cross streets without help? (Select all that apply)

At quiet streets with very little traffic

At traffic lights

At busy intersections

With auditory cross signals only

Other

Optional • Circle all that apply

If so, please specify:

Optional



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Are you able to see steps or curbs?

Yes No

Optional • Circle one

If the applicant is partially sighted:

Is their vision affected by different lightning conditions?

Bright sunlight Dimly lit or shaded places Night Other

Optional • Circle all that apply

If other, please specify those conditions:

Optional

Is the applicant's ability to travel outside alone affected by other conditions?

Yes No

Optional • Circle one

If yes, please provide additional detail:

Optional

Based upon my professional knowledge of the applicant, I certify that the preceding information is true and correct.

Name of Health Care Provider

License Number/State Issued/Expiration Date (Must be Current)



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Specialization

Optional

Office Phone Number

Extension (if applicable)

Optional

Office Street Address

Country / Region

First Name

Last Name

Address

Apartment, suite, etc.

City

State

Zip code

Signature

Printed Name

Date Write as YYYY-MM-DD