

Compliance with Title VI of the Civil Rights Act of 1964

Citibus is committed to a policy of non-discrimination in the conduct of its business, including its Title VI responsibilities, and to the delivery of equitable and accessible transportation services. Citibus is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color, or national origin, as provided by Title VI of the Civil Rights Act of 1964, as amended.

Complaint Process

Any person who believes that he or she has been subjected to discrimination under Title VI on the basis of race, color or national origin may file a Title VI complaint with Citibus within 180 days from the date of the alleged discrimination.

Complaints may be filed in writing with the Citibus Director of Human Resources and addressed to:

Citibus
Director of Human Resources
801 Texas Ave
Lubbock, Texas 79401

Complaint forms may be requested by calling (806) 712-2000. Citibus will provide assistance to anyone who has limited ability to communicate in English.

Citibus management, staff and all employees are committed to carrying out all responsibilities set forth by Title VI of the Civil Rights Act of 1964, as amended. It is a cumulative effort by all Citibus employees to ensure all persons have equal access to all its services. Title VI complaints are taken seriously and are investigated in its entirety. For additional information regarding Title VI and your rights, please contact Citibus at (806) 712-2000.