

AUGUST 2022



Newsletter

Highlights!



Letter From the Top



*Health/Wellness &
Resources Fair*



*Employee(s) of the
Quarter*





LETTER FROM THE TOP

Chris Mandrell

WORK ANNIVERSARIES

August




**Texas Commercial Driver License
Self-Certification Affidavit**


Federal Regulations along with the State of Texas Administrative Rules require a commercial driver to certify in one of the 4 categories listed below to determine if a medical certificate is required. If you select category one (1) or three (3), you must present a valid medical certificate.

Last Name	First Name	Middle Name	Maiden Name
Driver License Number	Birth Date	Social Security Number	

I certify my commercial transportation is:

☒ Category 1. Non-excepted Interstate. I operate or expect to operate in interstate commerce, am both subject to and meet the qualification requirements under 49 CFR part 391, and am required to

HUMAN RESOURCES

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EVENT

Health/Wellness and Resources
Fair





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September

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IRONMAN 70.3

CO-EMPLOYEE(S) OF THE QUARTER

Regina & Clinton



MARKETING

Meet Marcella!



EMPLOYEE SPOTLIGHT

Kenny & Rhonda

EMPLOYEE BIRTHDAYS

August



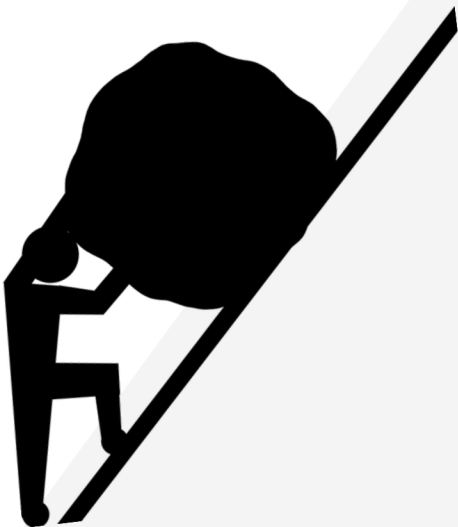
“When the weather is hot, keep a cool mind.
When the weather is cold, keep a warm heart.”
— Ajahn Brahm

LETTER FROM THE TOP

The first part of the year is now behind us. We kicked off 2022 with a lot of change, but thanks to your hard work and ability to adapt, those changes are impacting us today in a positive way. We have already made it more than halfway through the year and I am excited for us to continue with this momentum as we move forward.

I am proud of the accomplishments and continued efforts from everyone. I always hear/see great things from so many of you and I think it's awesome to know that we have genuinely good people at Citibus.

I'd like to share some wisdom that has been weighing heavily on my mind and in many of my discussions. A popular Greek myth/story was mentioned recently to put our everyday challenges into a new perspective. (Thanks Aubra) This story talked about a king that had to push a boulder up a hill only for it to fall back down as soon as it neared the top. No matter what, he did not stop pushing that boulder back up the hill nor did he give up when it fell back down. Without the boulder or the effort he gave, he would have not been remembered.



In our lives, we can view the boulder as daily situations. If you can't change the situation then you might as well embrace it. The story isn't about winning either, it's about the dedication and effort that was given. Growth happens in situations like these and it truly shows what you can accomplish. I think we see a lot of that effort and determination already here at Citibus.

This month I encourage you to embrace the boulder, continue to do your best, and keep on going. You never know what you are capable of if you choose to give up. You got this!

WORK ANNIVERSARIES



Tony Casas
Operator
Hire Date: 8/15/1991



Shannon Garrett
Executive Assistant
Hire Date: 8/1/1994



Jackie Criddle
Operator
Hire Date: 8/5/1996



Todd Cabe
Operator
Hire Date: 8/4/1997



Kim Majors
Customer Service
Hire Date: 8/31/1998



Michael Mangum
CFO | Assistant General Manager
Hire Date: 8/6/2001



Candido Rosales
Operator
Hire Date: 8/13/2001



H.L. Hair
Trainer
Hire Date: 8/13/2002



Joe Garrison
Operator
Hire Date: 8/3/2009



Richard Wilson
Parts Room Manager
Hire Date: 8/12/2014



Doug Rush
Operator
Hire Date: 8/28/2017



Horace McMahan
Operator
Hire Date: 8/8/2018



Rodney Middleton
Director of Maintenance
Hire Date: 8/19/2019



Joe Shaw
Operator
Hire Date: 8/14/2020



Merilan Doss
Operator
Hire Date: 8/2/2021



Shawn Jordan
Class B Mechanic
Hire Date: 8/2/2021



Simon Arriaga
Operator
Hire Date: 8/30/2021

August

HUMAN RESOURCES

DOT PHYSICAL EXPIRATIONS

If your DOT Physical has expired, please go to OccMed and renew your DOT Physical.



Bring back a copy of the Med Card and the Completed Copy of the Affidavit. *(Pictured on the right.)*

If you do not bring a copy of the CDL 7 Affidavit, we can't send your physical to the DPS for you.

Texas Commercial Driver License Self-Certification Affidavit

Federal Regulations along with the State of Texas Administrative Rules require a commercial driver to certify in one of the 4 categories listed below to determine if a medical certificate is required. If you select category one (1) or three (3), you must present a valid medical certificate.

Last Name	First Name	Middle Name	Maiden Name

Driver License Number	Birth Date	Social Security Number

I certify my commercial transportation is:

☒ Category 1. Non-Excepted Interstate. I operate or expect to operate in interstate commerce, am both subject to and meet the qualification requirements under 49 CFR part 391, and am required to obtain a medical examiner's certificate by § 391.45.(CDL-4, CDL-10 box 7, medical certificate is required)

☐ Category 2. Excepted Interstate. I operate or expect to operate in interstate commerce, but engage exclusively in transportation or operations excepted under 49 CFR 390.3(f), 391.2, 391.68 or 398.3 from all or parts of the qualification requirements of 49 CFR part 391. (CDL-10)

☐ Category 3. Non-Excepted Intrastate. I operate or expect to operate in intrastate commerce, and am subject to the physical qualifications of 49 CFR Part 391. (CDL-5 part b, medical certificate is required)

☐ Category 4. Excepted Intrastate. I operate or expect to operate in intrastate commerce, and engage exclusively in transportation or operations that exempt me from meeting the medical standards of 49 CFR Part 391. (CDL-5 part a, CDL-10 box 10 or box 11)

I certify that I have read, understand and meet the above checked categories for a commercial driver license.

Signature _____ Date _____

Please email, fax, or mail the medical certificate (if applicable) and the Self-Certification affidavit to:

Email (pdf format only): CDLMedCert@dps.texas.gov
Fax: 512-424-2002
Mail: Texas Department of Public Safety
Enforcement & Compliance Service
Attention: CDL Section
P.O. Box 4087
Austin, Texas 78773

CDL-7 (02-0112)

CDL 7 AFFIDAVIT

EVENT

HEALTH/WELLNESS & RESOURCES FAIR

We would like to thank all of the employees that joined us for the Health/Wellness & Resources Fair!



We will be drawing the names for prizes soon!



SPECIAL THANKS TO OUR VENDORS :

- AIRROSTI (MUSCLE & JOINT PAIN MANAGEMENT TO AVOID SURGERY)
- FOOD BANK
- INSURANCE BENEFITS
- TTUHSC EMPLOYEE ASSISTANCE PROGRAM
- TML HEALTH (DEER OAKS, TML WELLNESS KITS, SMOKING CESSATION)
- TRUEFIT FITNESS CENTER
- GOODWILL INDUSTRIES

On-Site Vaccination Clinic

Citibus will be having an on-site vaccination clinic in September provided by United Pharmacists.

- For full-time employees who have health insurance coverage, there is no charge for the vaccines. **Please bring your insurance cards with you.**
- Citibus will cover the charges for the **flu vaccine** for part-time and full-time employees **who do not have health insurance coverage.**

Offering Vaccines For:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Flu (traditional and high dose for age 65+) | |
| <input checked="" type="checkbox"/> Pneumonia | <input checked="" type="checkbox"/> Hep B |
| <input checked="" type="checkbox"/> Shingrix | <input checked="" type="checkbox"/> Covid |

A sign-up sheet will be placed in the breakroom sometime in the later part of August. If you are interested in getting any of the vaccines, please sign up for date and selection of vaccines.

WHEN?



THURSDAY
9/8/2022



7:00am -
9:00am



WEDNESDAY
9/14/2022



2:00pm -
4:00pm

BIG WINS

During the week of July 18th - July 24th Citibus had a new record for our highest number of riders on the app during the week!

2,745

Completed Boardings

**+7.8% from the
previous week**





We Have **BIG NEWS!**



THE FTA HAS
AWARDED CITIBUS
WITH A



*2022 Low-No Grant
in the amount of:
\$39,600,000*

“

The purpose of the Buses and Bus Facilities Program is to assist in the financing of buses and bus facilities capital projects, including replacing, rehabilitating, purchasing or leasing buses or related equipment, and rehabilitating, purchasing, constructing or leasing bus-related facilities.

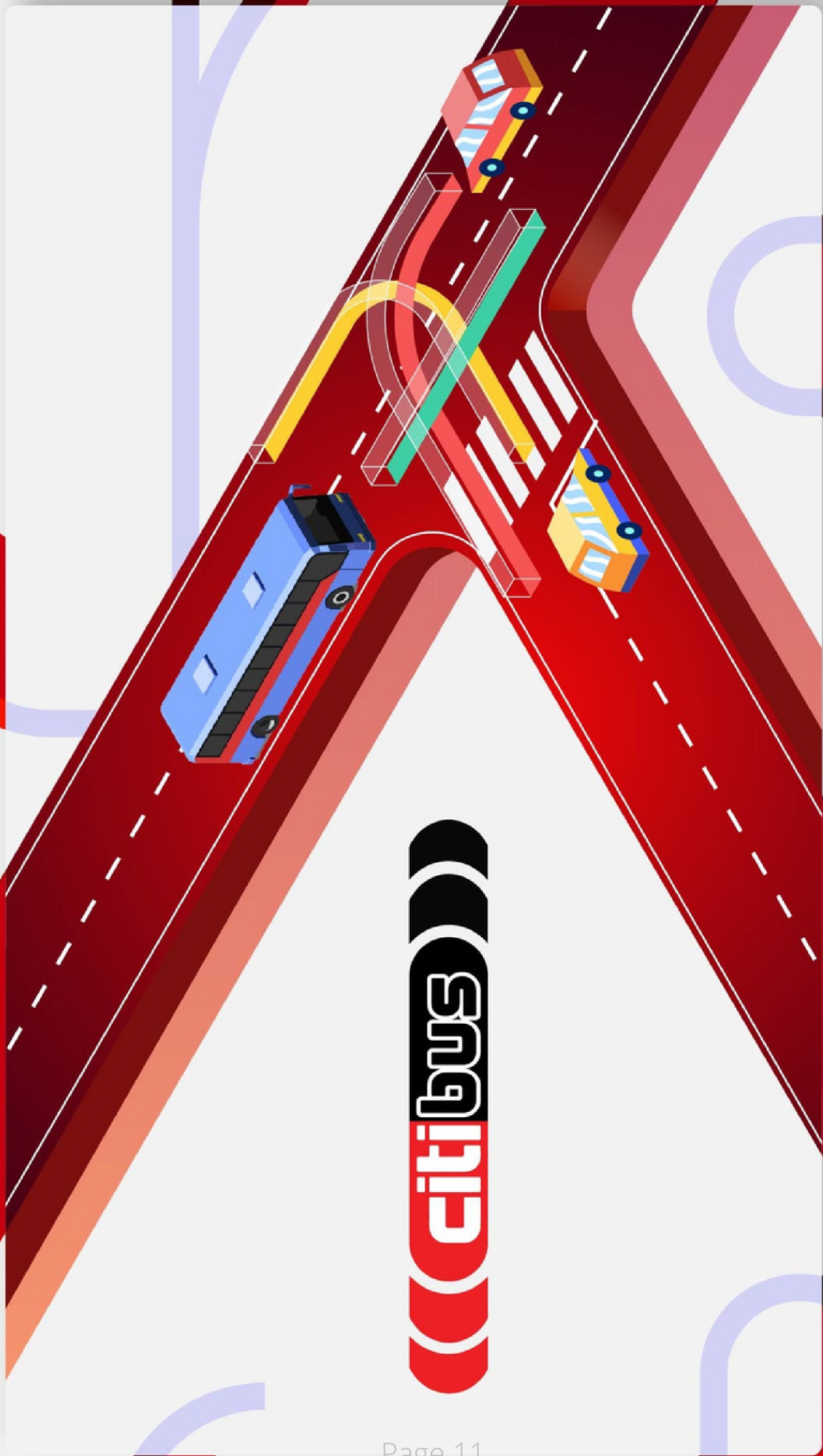
The Low-No Program provides funding to state and local governmental authorities for the purchase or lease of zero-emission and low-emission transit buses, including acquisition, construction, and leasing of required supporting facilities.

The purpose of the Low-No Program is to support the transition of the nation's transit fleet to the lowest polluting and most energy efficient transit vehicles.

WHAT DOES THIS MEAN FOR CITIBUS?

The City of Lubbock's Citibus transit service will receive funding to buy approximately 48 hybrid electric buses to replace buses that are on average 20 years old and beyond their useful life. The buses will help create a more reliable, environmentally friendly and sustainable transit service that will increase ridership.

”



EMPLOYEE SPOTLIGHT



"We would like to recognize and give a HUGE shoutout to our Citibus employees that worked the IRONMAN 70.3 race on Saturday, June 26th.

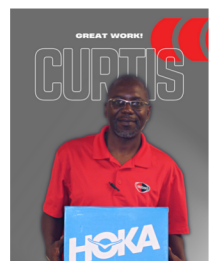
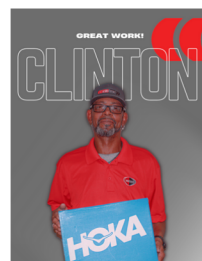
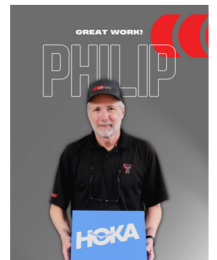
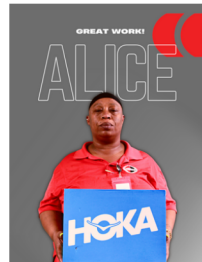
The IRONMAN Group thanked our drivers for their hard work and added support throughout the event by awarding every Citibus driver that worked the event with new HOKA running shoes!

These individuals worked from before the sun was up to sundown and even contributed extra time to help out when requested by The IRONMAN Group even though they didn't have to. Our employees were eager to help out and did what they could to ensure everything on their end continued to run smoothly.

We are so proud of all these individuals and their efforts!

We would also like to thank The IRONMAN Group for the kind gesture to our drivers and showing their appreciation.

Great work to all!
(All drivers from the event are not pictured here)"



EMPLOYEE(S) OF THE QUARTER

REGINA SHEDD



CO-EMPLOYEE OF THE QUARTER

Regina has been with Citibus since 2006. We are very thankful for her hard work and dedication every single day. Citibus is continually impressed by her daily efforts. While Regina may fly under the radar, her hard work hasn't gone unnoticed. Her efforts speak for itself and inspire us all. We appreciate her ability to always lend a hand when needed.

**FANTASTIC
WORK
REGINA!**

Citibus is filled with great people. Like Regina, so many fly under the radar, but that doesn't mean hard work and effort isn't noticed. That is what makes the decision so difficult. We take pride in everyone at Citibus and continue to look for the next Employee of the Quarter. We want to make everyone feel appreciated because everyone deserves to be recognized. That is why we couldn't just pick one this quarter...



EMPLOYEE(S) OF THE QUARTER

CLINTON ARMSTEAD



CO-EMPLOYEE OF THE QUARTER

Like we said, Citibus has so many great employees! Clinton was also chosen as Employee of the Quarter. (Just to clarify- this isn't in any order.) Clinton's performance, hard work, and positive energy are just some of the things that make him an asset to Citibus. He exceeds expectations and continues to show up when he is needed.

Clinton, we appreciate your positive energy and your hard work. Thank you for doing your best every single day. Congrats on the outstanding accomplishment!

Sometimes it's hard to put into words just how much we appreciate the people here. The biggest asset Citibus has is YOU. The hard work that is produced daily is appreciated and we look forward to the next quarter!

**CONGRATS
CLINTON!**

MEET MARCELLA!

OUR NEW MARKETING MANAGER

Marcella joined Citibus in June 2022 and is in charge of all things marketing!

I am excited to be part of Citibus and have already met so many great people in the short amount of time that I've been here!



I was born/raised here in Lubbock and graduated from Roosevelt High School. After I graduated, I attended South Plains College and eventually transferred to Texas Tech University. Once I obtained my degree I knew I wanted to experience life in a different city for a little while so I immediately moved to Dallas when I received my first opportunity. I had a plan to live in Dallas for about 5 years then I would come back to Lubbock. I quickly realized the big city life wasn't for me and was ready to move back to Lubbock after 2 years.

Overall, I have gained experience in corporate, non-profit, & agency settings. I am excited to implement what I know and my skills here at Citibus.

I'd love hear from you and any thoughts that you have about marketing! I am still learning the ins and outs of Citibus so I will be the first to say that I don't know everything, but I am always willing to learn when given the opportunity!



— EMPLOYEE SPOTLIGHT —

HUGE SHOUTOUT!

RHONDA HARRIS & KENNY CHRISTAL

When you feel like something is not right, trust your gut and say something. Recognizing distress in another employee is not always common, but it does happen -- sometimes through a phone call.

We are thankful to have people around us that truly care about the wellbeing of others and use their observations to help out when help is needed.



Rhonda & Kenny noticed symptoms of a severe health risk in an employee when they received a call from him saying that he was not feeling well. When the employee said he wouldn't make it in because he was sick, it sounded like it was something more serious.

With their judgements, they stepped in to make sure that all the proper precautions were taken and that they didn't rule out any possible risks.

We are very thankful that Rhonda and Kenny trusted their instincts and did everything they could do to help in this situation. With their help, he was able to get the treatment he needed to recover.

AUGUST BIRTHDAYS 2022

SUN	MON	TUE	WED	THU	FRI	SAT
<div>7</div> <div>14</div> <div>21</div> <div>28</div>	<div>1</div> <div>8</div> <div>15</div>	<div>2</div> <div>9</div> <div>16</div>	<div>3</div> <div>10</div> <div>17</div>	<div>4</div> <div>11</div> <div>18</div>	<div>5</div> <div>12</div> <div>19</div>	<div>6</div> <div>13</div> <div>20</div>
<div>Michael Wilson</div>	<div>David Sepeda</div>	<div>Nick Cockerell</div> <div>Bradley Young</div>	<div>Philip Grissom</div>	<div>Peter Krajcovic</div>	<div>Linda Zinn</div>	<div>Merilan Doss</div>
<div>Sara Mendoza</div>	<div>Josephine Arriaga</div> <div>Luis Valenciano</div>	<div>Jose Sierra</div>	<div>Wanda Quincy</div>	<div>Tommy Shelton</div>	<div>Jose Sierra</div>	<div>Merilan Doss</div>
<div>22</div>	<div>23</div>	<div>24</div>	<div>25</div>	<div>26</div>	<div>27</div>	<div>28</div>
<div>29</div>	<div>30</div>	<div>31</div>	<div>32</div>	<div>33</div>	<div>34</div>	<div>35</div>

Happy Birthday

Perseid Meteor Shower

Did you know August is the month of the Perseid meteor shower? It's one of the most popular meteor showers of the year. Due to the full moon illuminating the sky, the Perseids won't be as prominent this year.

"The Perseids are caused by Earth passing through debris — bits of ice and rock — left behind by Comet Swift-Tuttle which last passed close to Earth in 1992. The Perseids peak when Earth passes through the densest and dustiest area on Aug. 11-12. Years without moonlight see higher rates of meteors per hour, and in outburst years (such as in 2016) the rate can be between 150-200 meteors an hour." (Space.com)

Quick Facts:

- **Peak:** Aug 11- 12
- **Comet of origin:** 109P/Swift-Tuttle
- **Zenithal Hourly Rate (ZHR):** 100

(The number of meteors a single observer would see in an hour of peak activity with a clear, dark sky and the radiant at the zenith).

AUGUST



T B H O U T O H L G H S W E G
T R O A V E L L T H E W W O L
T T R A L D A O D V V I C E A
S E N R T B T O I F A M A N D
E T I E E I H N E D C M M I I
V T O S M I N C S H A I P H O
R E A D K G A G R K T N I S L
A B B I I N U E E A I G N N U
H U N T O R I A P F O T G U S
U G L E W L E E M U N S H S E
T C I A E R R P Y I T W I R T
H N U V G N I B M I L C I S O
G B A R B E Q U E R W F E F I
N R C O N F A B U L A T E D I
T T N O T B F I S H I N G L L

By Jimmy and Evelyn Johnson - www.qets.com

Augment
Barbeque
Baseball
Boating
Camping
Canoeing
Climbing

Confabulate
Fire
Fishing
Gladiolus
Harvest
Hiking
Hot

Kith
Peridot
Perseid
Sunshine
Swimming
Travel
Vacation